

## Supplier Expectations

- Documented Quality Management System is a requirement
- 95% on time delivery to the supplier committed date. (3 days early, 0 days late).
- 99% defect free products.

### AS9100 Supplier Performance Expectations

<b>Rating</b>	<b>Defect</b>	<b>Delivery</b>
Superior	99% receipts defect free	95% on time delivery
Approved	95% receipts defect free	90% on time delivery
Conditional	3 of last 6 months < 95% receipts defect free	
Disapproved	6 months < 95% receipts defect free	
Inactive	2+ years of no activity	

- Complete shipments.
- Bar coded shipping labels
- Collect shipping terms for all LTL and small packages not delivered by a supplier truck (if any supplier is not complying please contact your buyer). Lytron accepts deliveries from 7:00AM – 3:30PM on Monday thru Friday.
- Rapid response to corrective action requests.
- Lytron key suppliers are expected to be active in productivity and efficiency improvements by offering value engineering services and kan-ban (VOS) supply programs.
- Early payment discount offers are preferred.